

A step-by-step guide for patients to upload photos, videos, and forms.

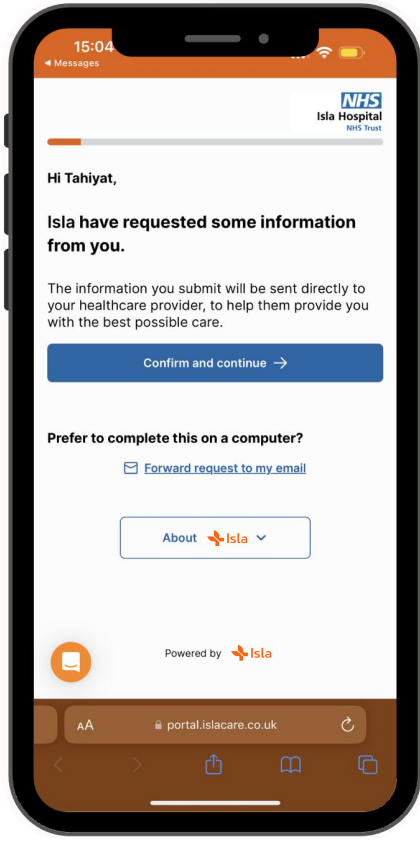
What is Isla?

Over the past six years, Isla has partnered with 30+ NHS trusts to deliver proven digital pathways that fit seamlessly into existing clinical workflows and processes. Designed for real-world practice, we help Trusts unlock capacity, streamline patient flow, and reduce pressure on clinical teams through safe and scalable digitisation.

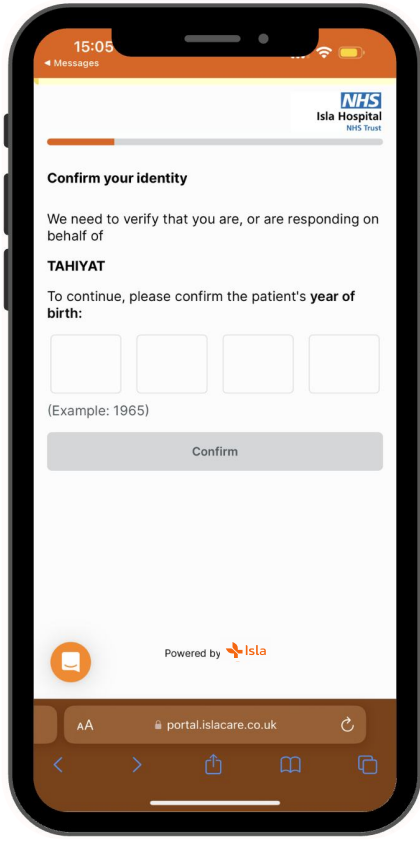
How do I submit the information requested?

You can follow our step-by-step guide below.

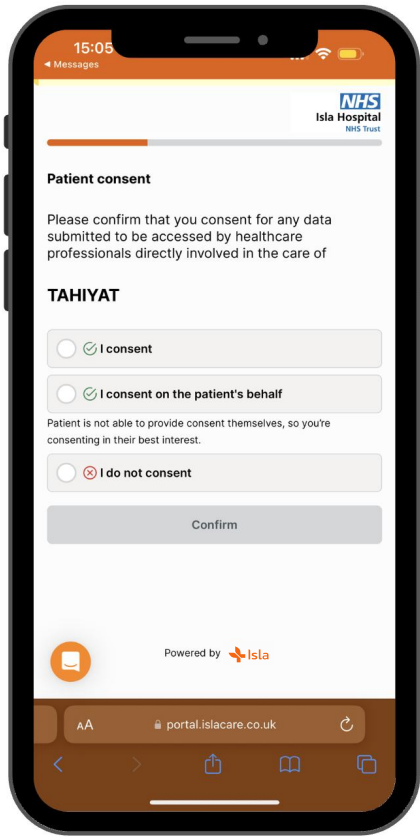
- You will receive a text or email with a link. The link will open the following page which contains further information, and asks if you are happy to proceed.



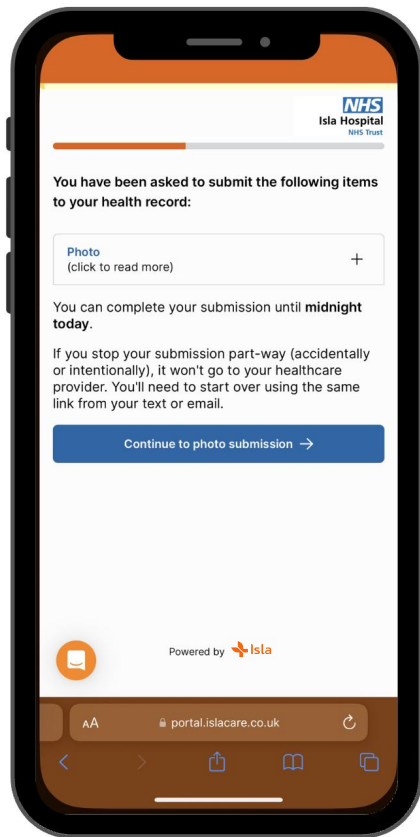
- You will have to confirm the patient's identity by typing in their year of birth and press confirm.



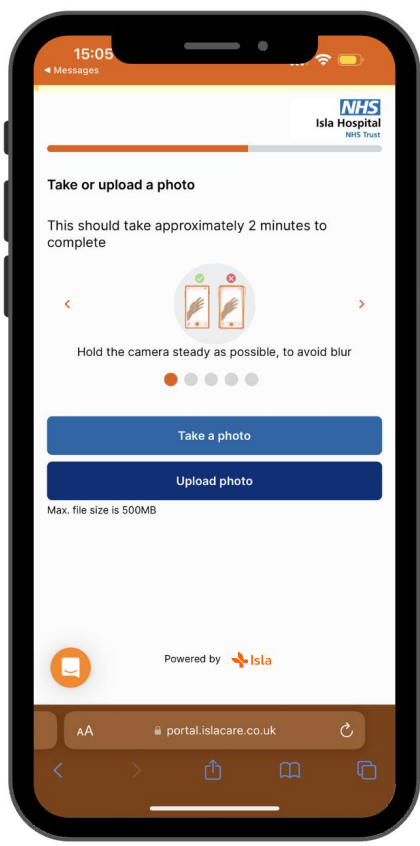
- Confirm consent - if you choose to proceed your data will be encrypted and stored in compliance with your NHS Trust's information governance rules.



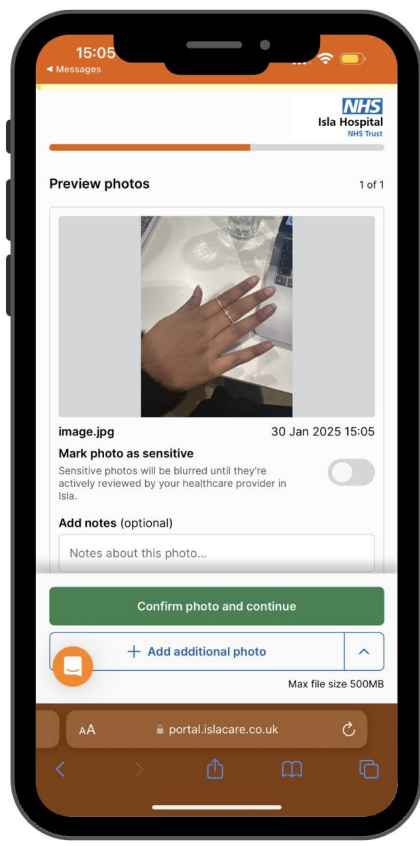
- You will be able to see what the team has requested you to upload, and how long you have to complete the submission e.g. 7 days.



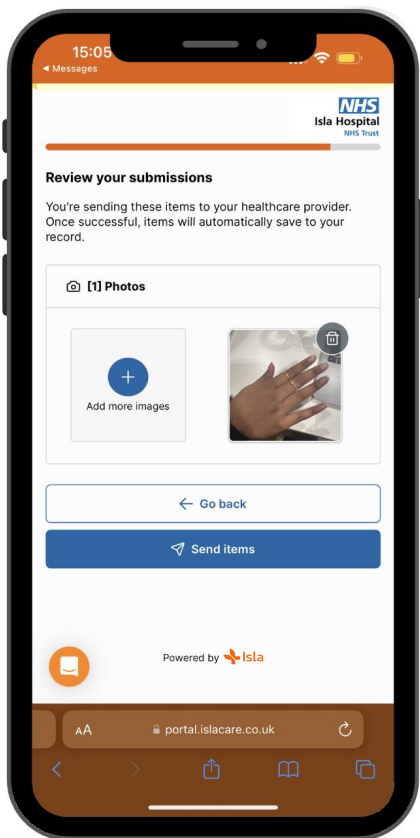
- You will be provided with guidelines for submitting a photo. Please click the take or upload photo button to take or upload a photo/video.



- Once you have taken the photo/video you have the option to add a note or mark the photo as sensitive. Please confirm the submission or take/upload an additional photo/video.



- You can now review your submissions before sending them to your healthcare provider.



- Your items have now been successfully sent.

